



The people you know, the technology you need.

86 Main St. P.O. Box 277 Keystone, IA 52249-0277  
319-442-3241 or 1-800-568-9584 FAX 319-442-3210  
[www.keystonecommunications.com](http://www.keystonecommunications.com)

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Welcome to Keystone Communications! We provide telephone, internet and video services to residents in the Keystone, Garrison and Elberon communities. In order to provide you with these services, we need you to fill out an application for service. At this time, if you desire video service only with no internet, we do require you to have a landline telephone. If you have any questions, please feel free to ask a company representative.

When you complete the telephone application for service, the following procedures will be followed. If you desire long distance service, a letter of credit from your previous phone company or a letter of credit from your bank is required. You may also leave a contact number for your previous phone company in order for us to verify your credit.

We are a cooperative, and with our telephone and/or internet service, you will automatically be considered a member of our cooperative. You will be asked to pay for installation and one month's local service in advance.

Service Order	\$15.00
Central Office Charge	15.00
State & Local Tax	1.20
30 days of Service	32.10
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Total	\$63.30

You will be connected to local service only upon receipt of the \$63.30. Local service gives you access to the towns of Keystone, Garrison, Elberon and Van Horne, as well as E911 service.

LOCAL SERVICE CHARGES INCLUDE: Touch-tone service, call waiting, cancel call waiting, call forwarding, three-way calling, and eight number speed dialing. Other options such as caller ID, automatic recall, call waiting caller ID, teen lines, internet, video, etc. are available at additional charges. Please ask our customer service representative if you are interested in any of these options.

IF YOU ARE INTERESTED IN PURCHASING INTERNET SERVICE WITH A LANDLINE TELEPHONE YOU WILL BE REQUIRED TO PAY 30 DAYS OF SERVICE IN ADVANCE. IF YOU ARE PURCHASING VIDEO SERVICE, YOU WILL BE ASKED TO PAY THE INSTALLATION CHARGE OF \$37.45 AS WELL AS 30 DAYS OF SERVICE IN ADVANCE. PLEASE ASK FOR APPLICATIONS AND A LIST OF SERVICE OPTIONS FOR EITHER OF THESE SERVICES.

**All services provided by Keystone Communications are billed on the first of the month, due by the 20<sup>th</sup> and subject to disconnect on the 25<sup>th</sup>. We accept cash, money orders, checks and major credit cards as payment options.**

*Thank you for letting us serve you!*

**KEYSTONE COMMUNICATIONS**  
**APPLICATION FOR LANDLINE TELEPHONE SERVICE**

Name on the Account: \_\_\_\_\_

Social Security Number: \_\_\_\_\_

Service/Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

Due to Privacy Regulations, please list all people you would like to allow to have access to your account information (list at least one): \_\_\_\_\_  
\_\_\_\_\_

Date of Service Desired: \_\_\_\_\_ Contact Number: \_\_\_\_\_

I would like my name and address listed in the telephone directory as:  
\_\_\_\_\_

(Non-published listings are \$1.00 each month)

Are you interested in Long Distance on your landline?      Yes?No

(We offer Keystone Long Distance, several rates are available)

Freeze Long Distance Carrier:    Yes/No      Block 900 Calls:    Yes/No

Optional Calling Features Desired: \_\_\_\_\_

(Caller ID, Caller ID with Call Waiting, etc, are available at an additional monthly cost)

As a participant in a Federal Utilities finance program, Keystone Farmers Cooperative Telephone Company (D/B/A Keystone Communications) is required to identify and document as accurately as possible the racial/ethnic data on the eligible population in our service area. Please note: your response is optional. The information you provide will be used ONLY for FEDERAL GOVERNMENT REPORTING PURPOSES.

- |  |          |                              |
|--|----------|------------------------------|
| A. Native American                           | B. Asian | C. Black or African American |
| D. Native Hawaiian or Other Pacific Islander | E. White |                              |
| F. Hispanic or Latino                        | G. Other |                              |

If you feel you may qualify for Link-Up Iowa (Low Income Assistance), please ask for an application.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_